



RECEIVE YOUR DOCUMENTATION
BY E-MAIL AND SAVE ON YOUR
INSURANCE (GREEN CLIENT)

- Exemption from the price of insurance policy
- Exemption from the price of sending documentation
- Additional discount if you opt to pay by direct debit



OTHER
AUTO
SOLUTIONS

MOTO

Protect the motorbike, its driver, passenger and damages caused to third parties. Insurance covering the protection of passengers will not only ensure you payment in the case of death or permanent disability, but it will also cover the cost of treatment. You will also have assistance available while travelling and the option of a guarantee for damages on helmets and suits.

CLASSIC

Protecting your favourite classic – car or motorbike – from damages caused to third parties or to the vehicle itself. Insurance covering the protection of occupants will not only ensure you payment in the case of death or permanent disability, but it will also cover the cost of treatment. You will also have assistance available while travelling in all options.

BICYCLE

Protecting you from damages it may cause to other vehicles or people, as well as protecting you while cycling. Medical expenses resulting from accidents and claims that may occur in Spain are also ensured.



BUNDLE ALL YOUR INSURANCE
AND BENEFIT FROM DISCOUNTS
AND GREATER COMFORT



AUTO



HOME



HEALTH



LIFE



OTHER OFFERS

Pick the day of the month on which it is more convenient for you to pay all your insurance policies together (Pleno Client).

Up to 10 % off for contracting more than one insurance policy with us (minimum annual premium €50 / insurance policy).

Discount on the commercial premium.

CUSTOMER HELPLINE +351 707 24 07 07

+351 211 52 03 10 / +351 226 05 56 05

8.30 a.m. / 8 p.m. - Workdays

Assistance 24 / 7

clientes@tranquilidade.pt

Numbers that start with +351 707 - €0,10 / minute + VAT from a land line. €0,25 / minute + VAT from a mobile phone.

Access your insurance portfolio online

tranquilidade.pt

FOR MORE INFORMATION, PLEASE CONTACT
YOUR BROKER OR THE CUSTOMER HELPLINE.



Seguradoras Unidas, S.A. | Share capital €182.000.000 (paid-up capital €84.000.000)
Registration (Commercial Registry Office of Lisbon) and Corporate Taxpayer No. 500 940 231
Headquarters: Av. da Liberdade, 242, 1250-149 Lisbon

You must read the pre-contractual and contractual information, as required by law.
Tranquilidade is owned by Seguradoras Unidas, S.A.

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TRAN
QUIL
DADE

AU
TO





PICK THE RIGHT CHOICE TO PROTECT YOUR CAR

Base: if you wish to save on your insurance, but you also want to ensure your safety and that of anyone travelling with you.

Mais: a small difference in price from the Basic option. It will also protect the vehicle against robbery, fire, and natural catastrophes.

Top: the most complete option if you also wish to protect your vehicle in the case of an accident.



REPLACEMENT VEHICLE OF AN EQUIVALENT CATEGORY INCLUDED IN ALL OPTIONS

Solutions for using the replacement vehicle for an extended period of time not only during repair, but also during the period of time in which your vehicle cannot circulate (optional).

The benefits of our garage network: replacement vehicle delivered at the place (if available), a guarantee following vehicle repair, cleaning and check.



FAST AND EFFICIENT TRAVEL ASSISTANCE BY ONE OF THE 167 PARTNERS IN THE COUNTRY

- Coverage in all countries of the EU.
- Compensation is received in the case of the tow-truck delays.
- Unlimited access to a network of many convenience services 24 / 7, all year round, offering competitive prices and discounts per use, such as a car wash or the delivery and collection of a vehicle for repair, among others.
- You may use our new transportation service to call a driver to take you home in your own car if you do not feel fit to drive.

COVERAGE AND OPTIONS		BASE	MAIS	TOP
Public Liability	Mandatory	✓	✓	✓
	€50.000.000	•	•	•
Basic Multi Assistance	Travel assistance Replacement vehicle in the case of a breakdown, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during repair) Legal Protection	✓	✓	✓
	VIP Travel assistance Replacement vehicle in the case of a breakdown, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during stand-still) Legal Protection	•	•	•
VIP PLUS Multi Assistance	VIP Travel assistance Replacement vehicle in the case of a breakdown, accident, Theft or Robbery, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during stand-still) Legal Protection	•	•	•
	Special driver protection	•	•	•
Passengers and driver protection ¹	Up to €500.000	•	•	•
	Driver and family members ²	• €5.000 / €10.000 / €25.000	—	—
	All passengers ²	✓ €5.000 / €10.000 / €25.000	✓ €5.000 / €10.000 / €25.000	✓ €10.000 / €25.000 / €50.000
Broken glass (Provider indicated) or Broken glass PLUS	Cost of treatment of cats and dogs	✓ €500	✓ €500	✓ €500
	• €1.000 · €0 deductible	• €1.000 · €0 deductible	✓ €1.000 · €0 deductible	✓ €1.000 · €0 deductible
Theft or robbery	• €1.500 · €0 deductible	• €1.500 · €0 deductible	• €1.500 · €0 deductible	• €1.500 · €0 deductible
	—	—	✓	✓
Fire, lightning, or explosion	—	—	✓ ³	✓ ³
	—	—	✓ ³	• ³
Natural phenomena	—	—	—	• ³
	—	—	—	✓ ³
Vandalism	—	—	—	• ³
	—	—	—	—
Impact, collision, or roll-over	—	—	—	—
	—	—	• (for Civil Liability)	• (for Civil Liability and Own Damage)
Additional compensation for total loss		—	• (for Civil Liability)	• (for Civil Liability and Own Damage)

✓ Included • Optional

Please Note: (1) Value of death or permanent disability: 15% for the driver's cost of treatment / 10% for the cost of treatment of passengers. (2) On the Basic option, you may choose to either protect all passengers or just the driver and family members. (3) Deductibles: €0 / €250 / €500 / €750 / €1.000 / €1.250 / €1.500 / €2.000.



STARTING A CLAIMS PROCESS IN 2H BY MAKING A CLAIM ONLINE

Making a claim and monitoring the status of your claims process online.



APP WITH A REAL-TIME VIEW OF THE TOW TRUCK ROUTE

A mobile app that enables you to call for Assistance, witness the arrival of the tow truck, and assess the services provided.



SPECIAL DRIVER PROTECTION

This covers any damages you may suffer as a result of an accident even when you caused it – which is excluded from mandatory insurances.

In addition to the usual medical and funeral expenses, it also ensures the payment of future wages and other expenses, such as adapting a house, car, or place of work due to a disability resulting from the accident.