



## RECEIVE YOUR DOCUMENTATION BY E-MAIL AND SAVE ON YOUR INSURANCE (GREEN CLIENT)

- Exemption from the price of insurance policy
- Exemption from the price of sending documentation
- Additional discount if you opt to pay by direct debit



## OTHER AUTO SOLUTIONS

### MOTO

Protect the motorbike, its driver, passenger and damages caused to third parties. Insurance covering the protection of passengers will not only ensure you payment in the case of death or permanent disability, but it will also cover the cost of treatment. You will also have assistance available while travelling and the option of a guarantee for damages on helmets and suits.

### CLASSIC

Protecting your favourite classic – car or motorbike – from damages caused to third parties or to the vehicle itself. Insurance covering the protection of occupants will not only ensure you payment in the case of death or permanent disability, but it will also cover the cost of treatment. You will also have assistance available while travelling in all options.

### BICYCLE

Protecting you from damages it may cause to other vehicles or people, as well as protecting you while cycling. Medical expenses resulting from accidents and claims that may occur in Spain are also ensured.



## COMBINE YOUR INSURANCES WIN DISCOUNTS AND SIMPLICITY



MOTOR



HOME



HEALTH



LIFE



OTHER OFFERS

One single payment for all insurances, on a day of your choice.

Discount up to 10% on the commercial premium. By the second insurance you are already saving.

### CONTACT YOUR BROKER

Or visit us at a store or at [tranquilidade.pt](https://tranquilidade.pt)

If you are already a client, you can learn more via the [Tranquilidade App](#).



### Learn everything about this insurance

You must read the pre-contractual and contractual information, as required by law.

Tranquilidade is a trade mark owned by Generali Seguros, S.A.

grupo  GENERALI

Generali Seguros, S.A.  
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# TRANQUILIDADE

# AUTO





## PICK THE RIGHT CHOICE TO PROTECT YOUR CAR

**Base:** if you wish to save on your insurance, but you also want to ensure your safety and that of anyone travelling with you.

**Mais:** a small difference in price from the Basic option. It will also protect the vehicle against robbery, fire, and natural catastrophes.

**Top:** the most complete option if you also wish to protect your vehicle in the case of an accident.



## REPLACEMENT VEHICLE OF AN EQUIVALENT CATEGORY INCLUDED IN ALL OPTIONS

Solutions for using the replacement vehicle for an extended period of time not only during repair, but also during the period of time in which your vehicle cannot circulate (optional).

The benefits of our garage network: replacement vehicle delivered at the place (if available), a guarantee following vehicle repair, cleaning and check.



## FAST AND EFFICIENT TRAVEL ASSISTANCE BY ONE OF THE 167 PARTNERS IN THE COUNTRY

- Coverage in all countries of the EU.
- Compensation is received in the case of the tow-truck delays.
- Unlimited access to a network of many convenience services 24 / 7, all year round, offering competitive prices and discounts per use, such as a car wash or the delivery and collection of a vehicle for repair, among others.
- You may use our new transportation service to call a driver to take you home in your own car if you do not feel fit to drive.

COVERAGE AND OPTIONS		BASE	MAIS	TOP
Public Liability	Mandatory	✓	✓	✓
	€50.000.000	•	•	•
Basic Multi Assistance	Travel assistance			
	Replacement vehicle in the case of a breakdown, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during repair) Legal Protection	✓	✓	✓
VIP Multi Assistance	VIP Travel assistance			
	Replacement vehicle in the case of a breakdown, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during stand-still) Legal Protection	•	•	•
VIP PLUS Multi Assistance	VIP Travel assistance			
	Replacement vehicle in the case of a breakdown, accident, Theft or Robbery, Fire, Lightning or Explosion, Natural Phenomena, and Vandalism (during stand-still) Legal Protection	•	•	•
Special driver protection	Up to €500.000	•	•	•
Passengers and driver protection <sup>1</sup>	Driver and family members <sup>2</sup>	• €5.000 / €10.000 / €25.000	—	—
	All passengers <sup>2</sup>	✓ €5.000 / €10.000 / €25.000	✓ €5.000 / €10.000 / €25.000	✓ €10.000 / €25.000 / €50.000
	Cost of treatment of cats and dogs	✓ €500	✓ €500	✓ €500
Broken glass (Provider indicated) or Broken glass PLUS		• €1.000 · €0 deductible	• €1.000 · €0 deductible	✓ €1.000 · €0 deductible
		• €1.500 · €0 deductible	• €1.500 · €0 deductible	• €1.500 · €0 deductible
Theft or robbery		—	✓	✓
Fire, lightning, or explosion		—	✓ <sup>3</sup>	✓ <sup>3</sup>
Natural phenomena		—	✓ <sup>3</sup>	• <sup>3</sup>
Vandalism		—	—	• <sup>3</sup>
Impact, collision, or roll-over		—	—	✓ <sup>3</sup>
Additional compensation for total loss		—	• (for Civil Liability)	• (for Civil Liability and Own Damage)

✓ Included • Optional

**Please Note:** (1) Value of death or permanent disability: 15% for the driver's cost of treatment / 10% for the cost of treatment of passengers. (2) On the Basic option, you may choose to either protect all passengers or just the driver and family members. (3) Deductibles: €0 / €250 / €500 / €750 / €1.000 / €1.250 / €1.500 / €2.000.



## STARTING A CLAIMS PROCESS IN 2H BY MAKING A CLAIM ONLINE

Making a claim and monitoring the status of your claims process online.



## APP WITH A REAL-TIME VIEW OF THE TOW TRUCK ROUTE

A mobile app that enables you to call for Assistance, witness the arrival of the tow truck, and assess the services provided.



## SPECIAL DRIVER PROTECTION

This covers any damages you may suffer as a result of an accident even when you caused it – which is excluded from mandatory insurances.

In addition to the usual medical and funeral expenses, it also ensures the payment of future wages and other expenses, such as adapting a house, car, or place of work due to a disability resulting from the accident.