



MORE PROTECTION AND MORE DISCOUNTS

- Discount in the event of joint purchase of the home and contents
- Additional discount in the purchase of complete cover modules
- The more modules you purchase, the greater is the discount
- Additional discount in contents if you have means of protection against robberies



DEAL WITH YOUR CLAIM FROM HOME

- Report your claim online, in a simple and swift way, so that we may process it right away
- We assess the damage remotely by video, with your help using your cell phone
- We answer online claims within 2 business days



RECEIVE YOUR DOCUMENTS BY E-MAIL AND SAVE ON THE PRICE OF YOUR INSURANCE (GREEN CLIENT)

- You will not pay the cost of the policy
- You get an additional discount if you pay by direct debit on the account



COMBINE YOUR INSURANCES WIN DISCOUNTS AND SIMPLICITY



MOTOR



HOME



HEALTH



LIFE



OTHER OFFERS

One single payment for all insurances, on a day of your choice.

Discount up to 10% on the commercial premium. By the second insurance you are already saving.

CONTACT YOUR BROKER

Or visit us at a store or at tranquilidade.pt

If you are already a client, you can learn more via the **Tranquilidade App**.



Learn everything about this insurance

You must read the pre-contractual and contractual information, as required by law.

Tranquilidade is a trade mark owned by Generali Seguros, S.A.

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Generali Seguros, S.A.
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TRANQUILIDADE

HOME

Much more than
a home insurance



PROTECTION AND ASSISTANCE, INSIDE AND OUTSIDE YOUR HOME

We know that the protection of a home goes beyond its walls and contents. Therefore, we have strengthened our Home insurance with covers that protect people, pets and other goods, such as electronic devices or sports equipment, even outside your home.



FOR ANY TYPE OF HOME

- Apartment or house
- Owned or rented, whether you are a landlord or a tenant



CHOOSE THE BEST OPTION FOR YOUR HOME

Base: is the cost of the insurance important for you? Protect your home at an economical price against the most common risks.

Mais: do you need extra protection? This option has compensation ceilings higher than those of the Base option.

Mais XL: do you want more protection in more situations? Ensure more covers and compensation ceilings higher than those of the Mais option.

Top: do you have a high-value home or contents? Choose a more complete protection including even higher compensation ceilings.

Premium: is your home or contents premium? This option is too. The right protection for those who own a home with a value higher than 500,000€ or contents with a value higher than 100,000€.

In addition to the basic modules, you may also include in your insurance other cover modules. For example: Technology, Pets, Sports and accidents or Seismic phenomena.



MORE ASSISTANCE

- **Assistance for pets:** if you add the cats and dogs third-party liability cover, you shall also have the pet health cover. We pay for the medical, pharmaceutical and hospitalisation costs of your dog or cat up to 300€
- **Digital protection:** regular surveillance of your data and 24/7 support in situations such as improper use of your identity or identity theft
- **Assistance for home appliances:** we send a technician to your home to repair appliances, up to 2 times a year, and we will pay for broken parts up to 300€ (maximum 150€ per repair, depending on the option you choose)
- **Dispatch of professionals:** we perform small repairs at your home (plumbing or electricity) and household services such as cleaning, laundry and ironing, among others
- **Hiring a moving company:** we offer a service up to 600€ a year if you need to move
- **Medical-sanitary assistance:** we guarantee the dispatch of a doctor and medication to your home, where you can also perform your physical-therapy, for maximum comfort



GREATER SAFETY IN YOUR DAILY LIFE, WHEREVER YOU ARE

- We pay for damages to **mobile electronic devices, inside or outside your home** (for example, cell phones, tablets, laptops, cameras or handheld consoles)
- We pay for damages arising from the **robbery of sports equipment outside the home** (for example, the robbery of your bicycle while you are out for a ride - MTB)
- During the classes period, we protect the goods of your child studying and living in another place in Portugal
- We reimburse the costs with home adaptations if you sustain a disability over 75% due to an accident
- In the Premium option, we pay for damages arising from the accidental breakage of glass walls

IN 2018 THERE WERE 12,161 HOUSE THEFTS BY BREAK-IN, SCALING OR FALSE KEYS.

Source: 2018 Annual Internal Security Report

BASIC MODULES	BASIC COVERS	HOME OPTIONS					CONTENTS OPTIONS				
		BASE	MAIS	MAIS XL	TOP	PREMIUM	BASE	MAIS	MAIS XL	TOP	PREMIUM
SERIOUS DAMAGES	Water damage	Insured capital					15,000€	30,000€	60,000€	100,000€	Insured capital: at your discretion
	Fire, lightning or explosion										
BREAKAGE AND FALL	Accidental fall of fixed furniture	1,500€ 3,000€ 6,000€ 10,000€					1,500€	3,000€	6,000€	10,000€	
	Fall or breakage of solar panels										
THEFT OR ROBBERY	Theft or robbery	-					15,000€	30,000€	60,000€	100,000€	Insured capital: at your discretion
	Theft or robbery of valuables										
THIRD-PARTY LIABILITY	Owner/tenant/occupant TPL	250,000€					15,000€	30,000€	60,000€	100,000€	
	Family TPL										
CURRENT DAMAGES	Malfunction research and repair	1,500€	3,000€	6,000€	10,000€	-					
	Electrical risks	1,000€									
CLAIM SUPPORT	Temporary deprivation of the use of the premises	1,500€	-					1,500€	3,000€	6,000€	10,000€
	Legal protection										
ASSISTANCE	Malfunction of home appliances	200€ per year		300€ per year		200€ per year		300€ per year			
	Dispatch of professionals	Included					Included				

Know all the basic coverages and the optional ones you may add at tranquilidade.pt